

Customer Profile

Surfside Foods Improves Maintenance Management Processes with TabWare CMMS / EAM



About Surfside Foods, LLC:

Surfside Foods, LLC, based in Port Norris, NJ, operates a mechanized shucking plant that specializes in processing Atlantic Surf and Ocean Quahog clams and clam juice. To support year round harvesting, the processing plant must properly manage and maintain the clam sanitation, shucking storage and packaging equipment. As Surfside Foods continues to experience rapid growth, implementing a solution that helps improve the productivity of their maintenance management processes is essential to success.



Challenges & Requirements:

- Ease of use for requesters and mechanics
- Meet National Shellfish Sanitation Programs (NSSP) and other industry regulations and requirements
- Increase maintenance management productivity
- Scalable solution providing visibility into equipment maintenance history and tasks

TabWare Benefits:

- Easily manages clam sanitation, shucking and storage equipment
- Reduces unplanned equipment downtime
- Provides historical data, KPIs and metrics that helps make better business decisions
- Cloud deployment got them up and running quickly
- Improves productivity with easy work request and execution system
- Supports strict industry regulations and requirements

"In my experience, rapid user adoption is paramount to a successful solution implementation, and TabWare is extremely easy to use for requesters and mechanics. The ability to load maintenance data into TabWare from Excel spreadsheets, as well as copy and paste features, saves us significant amounts of time. "Not only did TabWare meet all of our functional requirements, but AssetPoint has demonstrated their commitment to partnering with us – from the evaluation process to training and implementation. We are very pleased with our investment in TabWare, and we are excited to begin making significant improvements throughout our operations"

- Matt Hartman, Maintenance Manager
Surfside Foods, LLC