

Customer Profile

Gizella Pastry Maximizes Asset Performance with TabWare CMMS / EAM



About Gizella Pastry:

Gizella Pastry was established in 1960 and is a producer of quality desserts; primarily cakes and cheesecakes. Gizella Pastry targets food service, retail bakery, airline/catering and club store business segments, distributing to wholesalers and distributors. Gizella's products are sold across Canada, throughout the western United States and overseas in Japan, Hong Kong, Taiwan, Korea, and the United Kingdom. Gizella Pastry is HACCP compliant and is inspected annually by the American Institute of Baking and Silliker.



"TabWare was everything we needed in an EAM solution to easily manage our assets and meet set goals across our entire company."

- Don Bernard, Group Chief Financial Officer
Gizella Pastry

TabWare Benefits:

- Improves line efficiency and Overall Equipment Effectiveness (OEE)
- Maintenance staff was up and running quickly
- Better communication across departments due to accurate data capture
- Seamless integration with Great Plains financial system
- Effectively manages industry compliance records
- Helps reach environmental, compliance and service goals
- Maximizes wrench time and minimizes keyboard time for maintenance technicians

Challenges & Requirements:

- A flexible CMMS / EAM solution that would adapt and grow in the future
- Ease-of-use for maintenance personnel
- Proven success and experience in the Food & Beverage industry
- Maximize productivity and asset performance
- Support stringent Food & Beverage industry requirements and audit standards

"TabWare's functionality also stood out to us including improved communication and reporting across departments, accurate housing of industry compliance records and seamless interfacing with our Great Plains financial system. We were also pleased to learn that as Gizella and Golden West grow, TabWare has the flexibility to quickly adapt and grow with us into the future. We are thrilled to add TabWare to our 'recipe for success'."

- Don Bernard, Group Chief Financial Officer
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