

## Customer Profile

### Dogfish Head Craft Brewery Manages Brewing and Production Equipment with TabWare CMMS / EAM



#### About Dogfish Head:

Dogfish Head Craft Brewery is a pioneer and one of the most recognizable brands in the craft brewing industry. Growing rapidly from humble beginnings in 1995, Dogfish Head is one of the largest craft breweries in the Mid-Atlantic and now brews nearly 20 styles of beer that are sold in more than 25 states and a half-dozen kinds of hand-crafted spirits. Their daily brewing capacity has grown from 700 barrels to 900 barrels, and with such growth and new equipment, Dogfish Head realized the need for a robust CMMS / EAM solution to manage their operations.

#### Challenges & Requirements:

- A CMMS / EAM solution that would match their accelerated growth strategy
- Ease-of-use for maintenance personnel
- Proven success and experience in the Food & Beverage industry
- Maximize productivity
- Easily manage brewery equipment and maintenance
- Support Environmental, Health & Safety (EH&S) programs and initiatives

*"In our business, we can't afford to have downtime because it affects the quality of our product; If our production lines go down, we have to throw away beer."*

- John Wren, Maintenance Manager  
Dogfish Head Craft Brewery

#### TabWare Benefits:

- Eliminates unplanned equipment downtime
- Provides the maintenance and equipment history necessary to maximize productivity
- TabWare Analytics provides historical data, KPIs, and metrics that helps make better business decisions
- Simple work request system
- Tracks inventory
- Preventive Maintenance (PM) program
- Helps to be more energy-efficient

*"As we evaluated various EAM solutions, we chose TabWare because it is truly easy to use and provides us with the data necessary to maximize productivity, eliminate unplanned downtime of our equipment and makes us more energy-efficient as an environmentally-conscious company."*

- John Wren  
Dogfish Head Craft Brewery